

## Entellisys™ Maintenance and Diagnostics Programs

# fact sheet

### Background

Entellisys low-voltage switchgear provides protection, control, and monitoring in a flexible package that can help you meet today's challenges for greater productivity, increased operator safety, and improved equipment reliability and maintainability.

Entellisys is a sophisticated switchgear system with unique and complex maintenance considerations vastly different from traditional switchgear systems. As a result, many Entellisys customers are not fully utilizing the sophisticated features of this equipment.

### Service Description

GE has developed multiple levels of maintenance and diagnostic services for Entellisys systems. Each of these offerings is designed to help meet customer requirements for safety and reliability. Our site visits and diagnostics provide a solution for customers with stringent uptime requirements. The diagnostics processes are designed to increase equipment availability, reduce downtime, and avoid unnecessary operational and maintenance costs. Utilizing proprietary software tools, our highly skilled engineers can resolve onsite issues for Entellisys switchgear equipment in a wide variety of industrial and commercial applications.

### Benefits

GE's Entellisys maintenance and diagnostics offerings provide:

- OEM knowledge of the Entellisys system
- Standardized approach with a validated solution vs. competitors ad hoc solutions
- A complete solution approach
  - Power delivery expertise
  - Design engineering
  - Application and field engineering
- Reduced risk of downtime
- Quick response to event (outage, customer request, etc.)
- Customer employee safety



